



C A L I F O R N I A D E P A R T M E N T O F

Mental Health

www.dmh.ca.gov

OPEN EXAMINATION FOR ATASCADERO STATE HOSPITAL

FOOD SERVICE TECHNICIAN I FOOD SERVICE TECHNICIAN II

The Department of Mental Health is an Equal Employment Opportunity employer committed to ensuring the rights of every applicant and employee to work in an environment free from unlawful discrimination and harassment and without regard to race, color, sex/pregnancy, gender, age (40 and above), religion, marital status, national origin, ancestry, disability (mental and physical, including HIV/AIDS), medical condition (i.e., cancer or genetic characteristics), political affiliation or opinion, or sexual orientation.

It is the objective of the State of California to achieve a drug-free state workplace. Any applicant for State employment will be expected to behave in accordance with this objective because the use of illegal drugs is inconsistent with the law of the State, the rules governing civil service, and the special trust placed in public servants.

EXAMINATION TYPE

This is an open examination for the Department of Mental Health. Examination and/or Employment Applications will not be accepted on a promotional basis. Career credits do not apply.

HOW TO APPLY

Please submit an Examination and/or Employment Application (STD. 678) form to the address indicated below. **DO NOT SUBMIT EXAMINATION AND/OR EMPLOYMENT APPLICATION FORMS TO THE STATE PERSONNEL BOARD.**

If you meet the entrance requirements for Food Service Technician I and Food Service Technician II you may file for both examinations on one application.

NOTE: All Examination and/or Employment Application forms must include: "to" and "from" dates (month/day/year); time base; and civil service class titles. Examination and/or Employment Application forms received without this information will be rejected. Resumes will not be accepted in lieu of a completed Examination and/or Employment Application (STD. 678) form.

WHERE TO APPLY

MAIL OR HAND DELIVER EXAMINATION AND/OR EMPLOYMENT APPLICATION FORMS TO:

**ATASCADERO STATE HOSPITAL
PO BOX 7005/10333 EL CAMINO REAL
ATASCADERO, CA 93423-7005
(805) 468-2000 / TDD (805) 468-2009**

EXAMINATION ELIGIBILITY LIMITATION

A candidate may be tested only once during any testing period. The testing period for this classification is once every 12 months. If you have taken an examination for this classification with the Department of Mental Health, Atascadero, Coalinga, Metropolitan, Napa or Patton State Hospitals or with Salinas Valley or Vacaville Psychiatric Programs within the last 12 months, you are not eligible to compete in this examination.

FINAL FILE DATE

October 31, 2008. Examination and/or Employment Application forms must be **POSTMARKED** no later than the final filing date. Examination and/or Employment Application forms postmarked, personally delivered or received via interagency mail after the final filing date will not be accepted. Examination and/or Employment Application forms must have an original signature; therefore, faxed forms will not be accepted for any reason.

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

FOOD SERVICE TECHNICIAN I
FOOD SERVICE TECHNICIAN II

DK60/2194/8AH11-01
DK50/2193/8AH11-02

Final Filing Date: 10/31/08
Final Filing Date: 10/31/08

FOOD SERVICE TECHNICIAN I
FOOD SERVICE TECHNICIAN II

BULLETIN RELEASE DATE: 10/03/08
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**SPECIAL TESTING
ARRANGEMENTS**

If you have a disability and need special testing arrangements, mark "yes" on Question #2 on the Examination and/or Employment Application form. The Selection Services Unit will contact you to make special testing arrangements

**IDENTIFICATION
REQUIRED**

Note: Accepted applicants are required to bring either a photo identification card or two forms of signed identification to each phase of the examination.

WRITTEN TEST DATE

12/15/2008

SALARY RANGE

FOOD SERVICE TECHNICIAN I - \$2065 - \$2507 PER MONTH
FOOD SERVICE TECHNICIAN II - \$2215 - \$2693 PER MONTH

**REQUIREMENTS FOR
ADMITTANCE TO THE
EXAMINATION**

It is your responsibility to make sure you meet the education and/or experience requirements stated on this announcement on the date you submit your application. Your signature on your Examination and/or Employment Application form indicates that you have read, understood, and possess the basic qualifications required.

NOTE: All applicants must meet the education and/or experience requirements for this examination by the final filing date.

**MINIMUM
QUALIFICATIONS**

Qualifying experience may be combined on a proportionate basis if the requirements stated below include more than one pattern and are distinguished as "Either" I, "or" II, "or" III, etc. For example, candidates possessing qualifying experience amounting to 50% of the required time of Pattern I and additional experience amounting to 50% of the required time of Pattern II may be admitted to an examination as meeting 100% of the overall experience requirement.

FOOD SERVICE TECHNICIAN I

Experience: Six months of experience in an institution, hotel, or restaurant serving, cleaning food service areas or assisting with the preparation and service of foods and beverages. (Completion of the eighth grade may be substituted for the required experience.)

FOOD SERVICE TECHNICIAN II

EITHER I

One year of experience performing the duties of a Food Service Technician I in the California state service.

OR II

Two years of experience in the distribution and service of foods in large quantity. This experience must have included the cleaning and maintaining of equipment and work areas.

**SPECIAL PERSONAL
CHARACTERISTICS**

Sympathetic understanding of and willingness to work with the resident population of a State institution; personal cleanliness; good sense of smell and taste; and freedom from communicable disease.

POSITION DESCRIPTION

FOOD SERVICE TECHNICIAN I: Under direct supervision in a State institution, as assigned, to serve or assist with the preparation of foods and beverages; to clean and maintain food service equipment, utensils, and work areas; as required, to instruct and work with helpers from the resident population; may instruct, lead or supervise resident workers; and do other related works.

FOOD SERVICE TECHNICIAN II: Under direction, in a State institution, to lead, instruct and work with employees and helpers from the resident population engaged in serving meals and cleaning and maintaining work areas, equipment, and utensils; to be in charge of a dining room, central pot-washing room or vegetable room, or clean-up operations in a bake shop or other comparable assignments; may instruct, lead or supervise resident workers; and do other related work.

POSITION LOCATION(S)

Positions exist at Atascadero State Hospital.

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**EXAMINATION
INFORMATION**

This examination will consist of a WRITTEN EXAM weighted 100%. In order to obtain a position on the eligible list, a minimum rating of 70% must be attained. ***Candidates who do not appear for the written exam will be disqualified.***

EXAMINATION SCOPE

WRITTEN EXAM – WEIGHTED 100%

In addition to evaluating the competitors' relative abilities as demonstrated by quality and breadth of experience, emphasis in the examination will be on measuring competitively, relative to job demands, each competitor's:

FOOD SERVICE TECHNICIAN I

Knowledge of:

1. The proper methods of cleaning and sanitizing work areas and equipment in food service.
2. Preparing foods for cooking; storage, set up, allocation, and service.
3. Various types of food service utensils and equipment and their uses; portion control.
4. Arranging dining room furniture and setting tables.
5. Pantry work as it relates to storing inventory and supplies.
6. Arithmetic operations, i.e. addition, subtraction, multiplication and division.
7. Food service general safety principles.
8. Prevention of food-borne illness.

Ability to:

1. Follow directions and keep simple records of food service.
2. Read and write English at a level to maintain effective communication with staff, patients, and the public.
3. Think logically and use good judgment in everyday activities related to performing food service tasks.
4. Organize and prioritize duties related to performing food service tasks.
5. Apply appropriate and effective interpersonal skills when interacting with patients, staff and the public.

FOOD SERVICE TECHNICIAN II

Knowledge of:

1. Arrangement and operation of dining rooms and food service counters for high volume service.
2. Various types of dining room and service utensils and equipment and their uses for large quantity operation.
3. Methods for cleaning, sanitizing, and maintaining food service areas, utensils, and equipment for high volume service.
4. Food service general safety measures for a large quantity operation.
5. Preparing foods for cooking and storing in a large quantity operation.
6. Operation and maintenance of various types of food service machinery; i.e., pot washing, bake shop, vegetable preparation, etc., in a large quantity operation.
7. General pantry operation: inventory and supplies.
8. Prevention of food-borne illness for a large quantity, high volume operation.

Ability to:

1. Read and write English at a level to understand policies and procedures and to maintain effective communication with staff, patients and the public.
2. Supervise and give on-the-job instructions to helpers.
3. Keep records and prepare reports.
4. Apply and model appropriate effective interpersonal skills when interacting with patients, staff, and the public.

**ELIGIBLE LIST
INFORMATION**

Two separate departmental open eligible lists will be established for the Food Service Technician I and Food Service Technician II classifications for the Department of Mental Health. The eligible lists will be used to fill vacancies at ATASCADERO STATE HOSPITAL only. The lists will be in effect for a minimum of 12 months. They will be abolished after 48 months or the completion of a subsequent examination, whichever occurs first.

VETERANS PREFERENCE

Veterans preference credit will be added to the final score of all competitors who are successful in this examination and who qualify for, and have requested, these points.

GENERAL INFORMATION

For an examination without a written feature it is the competitor's responsibility to contact the Department of Mental Health, Selection Services Unit at (916) 654-2351 three weeks after the application deadline date if she/he has not received a progress notice.

If a competitor's notice of oral interview or performance test fails to reach her/him prior to the day of the interview due to a verified postal error, she/he will be rescheduled upon written request.

Examination and/or Employment Application (STD. 678) forms are available at the State Personnel Board, local offices of the Employment Development Department, the Department of Mental Health, and accessible on the internet at www.spb.ca.gov.

If you meet the requirements stated on this bulletin, you may take this examination, which is competitive. Possession of the entrance requirements does not assure a place on the eligible list. Competitors who pass will be ranked according to their scores.

The Department of Mental Health reserves the right to revise the examination plan to better meet the needs of the service if the circumstances under which this examination was planned change. Such revision will be in accordance with civil service law and rules and all competitors will be notified.

Examination Locations: When a written test is part of the examination, it will be given in such places in California as the number of competitors and conditions warrant. Ordinarily oral interviews are scheduled in Sacramento. However, locations of interviews may be extended as conditions warrant.

Eligible Lists: Eligible lists established by competitive examination, regardless of date, must be used in the following order: 1) subdivisional promotional, 2) departmental promotional, 3) multidepartmental promotional, 4) servicewide promotional, 5) departmental open, 6) open. When there are two lists of the same kind, the older must be used first. Eligible lists will expire in one to four years unless otherwise stated on this bulletin.

General Qualifications: Competitors must possess essential personal qualifications including integrity, initiative, dependability, good judgment and ability to work cooperatively with others; and a state of health consistent with the ability to perform the assigned duties of the class. A medical examination may be required. In open examinations, investigation may be made of employment records and personal history and fingerprinting may be required.

Veterans' Preference: California law limits the granting of veterans preference credits to entrance examinations. Veterans, widows, widowers, and the spouse of a disabled veteran may qualify for veterans' preference credits in Open entrance examinations (15 points for disabled veteran; 10 points for other veterans). Applicable points will be added to the final score of all candidates who are successful in this examination, and who qualify for, and have requested these points. Due to changes in the law, which were effective January 1, 1996, CURRENT CIVIL SERVICE EMPLOYEES WHO HAVE ACHIEVED PERMANENT CIVIL SERVICE STATUS ARE NOT ELIGIBLE TO RECEIVE VETERANS' PREFERENCE CREDITS. Directions on how to apply for veterans' preference credits are on the Veterans' Preference Application Form (Form 1093) which is available from State Personnel Board Offices, written test proctors, and the Department of Veterans Affairs, P.O. Box 942895, Sacramento, CA 94295-0001.

High School Equivalence: Equivalence to completion of the 12th grade may be demonstrated in any one of the following ways: 1) passing the General Education Development (GED) Test; 2) completion of 12 semester units of college-level work; 3) certification from the State Department of Education, a local school board, or high school authorities that the competitor is considered to have education equivalent to graduation from high school; or 4) for clerical and accounting classes, substitution of business college work in place of high school on a year-for-year basis.

Career Credits: In open, nonpromotional examinations, career credits are granted to: 1) State employees with permanent civil service status, 2) full-time employees of the State who are exempt from State civil service pursuant to the provisions of Section 4 of Article VII of the California Constitution, and who meet all qualification requirements specified by the Board and have 12 consecutive months of service in an exempt position, and 3) individuals who have served one full year in, or are graduates of, the California Conservation Corps (eligibility shall expire 24 months after graduation from the California Conservation Corps). Three points are added to the final test score of those candidates who meet the above criteria, and who are successful in the examination. Such examinations cannot be for managerial positions described in Government Code 3513. Competitors not currently employed in State civil service who have mandatory reinstatement rights may also be eligible for career credits, but they must explain their civil service status in the appropriate section of the Examination and/or Employment Application (STD. 678) form. (Section 4 of Article VII of the California Constitution is posted at the State Personnel Board, 801 Capitol Mall, Sacramento.)

TDD is Telecommunications Device for the Deaf and is reachable only from phones equipped with a TDD Device.

DEPARTMENT OF MENTAL HEALTH

1600 9th Street, Room 121
Sacramento, CA 95814

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From TDD Phones: 1-800-735-2929
From Voice Phones: 1-800-735-2922

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